

Your Connection

From the President's Desk...



There seems to be a lot of media coverage today on the complexity and confusion of what is being charged on a phone bill. I must admit, I do find some of the recent cellular phone company TV ads not only humorous, but incredibly effective in showing customer discontent when it comes to the multitude of charges showing up on their bill.

Sad truth...it shouldn't be that way. Customers need to be properly informed about charges appearing on their bill. Occasionally we receive inquiries into charges appearing on our PSC bill. To that end, we have outlined a description of our recurring charges for your review. As always, if you have a question regarding your bill, call us...we will be happy to assist you.

CURRENT CHARGES	
TELEPHONE SERVICE CHARGES	
Recurring Charges MAR 01 TO MAR 31	
Description	
FEDERAL SUBSCRIBER LINE CHG*	
ACCESS-LOCAL RESIDENT*	
STATE SUBSCRIBER LINE CHG*	
ACCESS-STATE INTRAC SURCHARGE*	
E911 COUNTY*	
UNIVERSAL SERVICE FEE/FCC ASSESSMENT*	
Total Charges	
Taxes FED -- STA-- LOC-	
TOTAL LOCAL CHARGES	

- ➔ **FEDERAL SUBSCRIBER LINE CHG** - Federal Communications Commission (FCC) mandated charge to help recover costs incurred for constructing and maintaining local telephone networks used for interstate purposes. Assessed by all telephone companies nationally.
- ➔ **ACCESS-LOCAL RESIDENT** - PSC's local service charge to recover costs incurred for the provisioning of local telephone service. This charge has remained at \$11.90 per line for both residential and business customers for many years.
- ➔ **STATE SUBSCRIBER LINE CHG** - Indiana Utility Regulatory Commission (IURC) mandated charge to help recover costs incurred for constructing and maintaining local telephone networks used for intrastate purposes. Assessed by all telephone companies in Indiana.
- ➔ **ACCESS-STATE INTRAC SURCHARGE** - Indiana Telephone Relay Access Corporation (InTRAC) is a not-for-profit corporation established to provide telephone relay service for people who are deaf, hard-of-hearing or speech impaired. This surcharge is assessed on each telephone line in Indiana and is remitted monthly to InTRAC.
- ➔ **E911 COUNTY** - "County specific" E911 charge to recover each county's costs for administering this vital emergency service. This charge is assessed to each customer and remitted monthly to each customer's county of residence.
- ➔ **UNIVERSAL SERVICE FEE/FCC ASSESSMENT** - FCC established the Universal Service Fund program to help keep telephone service rates affordable for all customers in the United States...especially in high cost areas. This charge is assessed to all customers nationally, and is calculated by multiplying the FCC's universal service contribution factor (currently 8.7%) times the customer's interstate service charges.

Daylight Savings Time Begins
April 4, 2004

Federal and State Taxes Due
April 15, 2004

High School Graduation Dates

May 21
Tell City
Southridge
Tecumseh

May 22
Cannelton
Forest Park
Heritage Hills
South Spencer

May 23
Perry Central

May 28
Jasper

Spencer County Relay for Life
June 5, 2004

Perry County Relay for Life
June 5, 2004

Dubois County Relay for Life
June 4-5, 2004

PSC Out and About...

Work began in early January 2004 to add fiber optic cable capacity between Santa Claus and St. Meinrad. Increasing demands for broadband services and network demands have necessitated the need to add more fiber cable. Originally off to a great start with favorable weather in early January, the pace slowed during the later part of January and early February due to deteriorating weather conditions.



Getting to Know . . . Adam Heeke



Adam works for PSC as an Outside Plant Technician. A normal working day consists of trouble shooting phone problems, locating buried phone lines and installing Wireless and ADSL internet connections. Adam graduated from Heritage Hills High School in 1998 and attended Lincoln Trail College where he earned an Associate Degree in Telecommunications Technology in May of 2000. When asked what he likes about working at PSC, Adam stated, "I like working outside and not being tied to one location every day. I also like the fact that I know all of my co-workers and consider them friends. We all enjoy working for PSC and helping keep the company on the leading edge of technology." Adam is engaged to Cassie Mosby and they plan to marry on September 18th of this year. Some of his hobbies include hunting, fishing, 4-wheeling and spending time with family and friends. Adam attends St. Boniface church and is a member of CWA Local 4700.

Long Distance Relationship Should Be Local

As a consumer, you are flooded nearly every day with offers from long distance companies. They send you mail, advertise on buses and billboards, and pay famous celebrities millions of dollars to endorse their service on television. But after all the excitement and propaganda, what are you really getting? In many cases, the

... hidden charges and a maze of automated attendants....

answer is hidden charges and a maze of automated attendants when you call in for service. With long distance from PSC, you receive the same product provided by large, multinational companies with all the advantages that come from keeping it local. Advantages such as local customer service and one bill for all your services are benefits that other companies just can't offer.

PSC has provided local telephone service in this area for 51 years. During this

...we have become acquainted with our subscribers not just as account numbers, but as fellow members of this community.

time, we have become acquainted with our subscribers not just as account numbers, but as fellow members of this com-

munity. In many cases, our customer service representative recognizes you and greets you by name as you walk in the door.

Because our employees are familiar with PSC subscribers and care about you as individuals, they will take the time necessary to help you determine if the long distance calling plan[s] we offer meet your needs. In addition, once you sign up for service, you will be able to reach a local customer service representative that is familiar with your account and can help you with any questions or difficulties you may have.

As an added bonus, when you sign up for long distance, all charges will appear on your local telephone bill. This makes it easy to keep track of your total monthly telephone use and allows you to write one check for all of your communications services.

By subscribing to PSC Long Distance, you will also be supporting your local

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community. The PSC dollars stay in this area and help provide financial support to local schools, sports, and civic organizations each year.

PSC is pleased to be able to offer long distance to our members at rates as low as 6¢ per minute. In addition, hundreds of cooperative members are enjoying our long distance plans by subscribing to additional PSC services. We know we have a plan right for you!

To learn more about the calling plan[s] we offer, please call us at your local number 357-2123, 536-3344 or 843-5951.



It's Getting to be that Time of the Year.

Protect yourself from unexpected expenses with the



Inside Wire Maintenance Plan

And it's only **\$1.00** per month!

Focus on...

Saint Meinrad Archabbey



Saint Meinrad Archabbey, located in St. Meinrad, IN, celebrates the 150th anniversary of its founding this year. In 1854, two monks from the Swiss Abbey of Einsiedeln came to America to open a new foundation, naming it after a hermit-saint from their homeland. In the 150 years since, Saint Meinrad has flourished.

Now one of only two Benedictine monasteries in the United States to be

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raised to the rank of archabbey, Saint Meinrad continues its original mission of serving the people of the area and forming men for priesthood. Today, about 115 monks belong to this Benedictine community. Some serve in parishes or as chaplains to religious communities, prisons and the military. Others conduct retreats or work as educators, musicians, artists and in other ministries.

Saint Meinrad's work for the Catholic Church has expanded during the past century and a half. Saint Meinrad School of Theology continues to provide priesthood formation, as well as graduate courses for lay students, formation for permanent deacons and continuing education programs.

Other works of Saint Meinrad include Abbey Press and Abbey Caskets. Abbey Press, begun in 1867, is a printer and marketer of religious and inspirational gifts, cards and books. Abbey Caskets, a more recent venture, sells to the public handcrafted wooden caskets and cremation urns that reflect the monastic values of simplicity, authenticity and reverence for the dead.

If you have a person, group of people, business, organization, etc. that has accomplished something interesting or would otherwise be of interest to our members, please send the information to PSC, P.O. Box 126, Saint Meinrad, IN 47577 or call Mary Sampson at 812-357-2123. We plan to keep the "Focus on..." as a regular feature in "Your Connection".

High Speed ADSL Internet - What You Need to Know

We've heard a lot lately about high-speed Internet access and ADSL (asymmetrical digital subscriber line) technology. In plain English, ADSL is a faster connection to the Internet - over your existing telephone line. With ADSL, users can connect to the Internet at speeds up to or more than 20 times faster than a standard dial-up connection. And, unlike dial-up, ADSL lets you browse the Web or check e-mail without tying up your regular telephone line.

PSC's RapidAccess ADSL is available to all "qualified" PSC phone customers. Because RapidAccess ADSL technology does have some restriction, PSC must qualify the location of the customer requesting the service. There is absolutely no cost or obligation to see if your phone line qualifies for this service.

Here are a few of the benefits of PSC's RapidAccess ADSL:

High-Speed Access--download pictures and graphics almost instantly.

A Constant Connection--always-on access: you don't have to dial up each time you go online, so there's no waiting or busy signals.

No Second Line-- you can use the same line for both your telephone service and your Internet connection.

Call and Surf Capability-- ADSL lets you talk on the telephone while another family member surfs the web.

Access to Broadband -- ADSL opens the door to possible future offerings such as video.

For more information on this product, visit www.psci.net/rapidaccess or call our office at 357-2123, 536-3344 or 843-5951.

Special Country Ribs

2 1/2 to 3 pounds country style pork ribs
2 envelope (1.2 ounces) dry Caesar salad dressing mix
1/2 cup olive oil
Juice of 1 lemon
1 heaping tablespoon grated Parmesan cheese

Coat a 9" x 13" glass baking dish with non-stick cooking spray. Place the ribs in the baking dish. In a small bowl, combine the dressing mix, oil, and half of the lemon juice; mix well. Pour over the ribs, cover, and chill for at least 4 hours, or overnight, turning once.

Preheat oven to 350 degrees F. Uncover the ribs and roast for 60 minutes. Remove from the oven and sprinkle with Parmesan cheese and the remaining lemon juice. Return to the oven and roast for 10 to 15 minutes, or until the cheese is golden. Serves 4-5

Contributed by Mr. and Mrs. Paul Dale Breeden

A	M	I	S	S	I	N	G	Y	O	U	F	R	R	G
H	M	O	T	H	E	R	S	D	A	Y	O	N	E	L
N	Y	H	Y	A	H	T	Q	B	T	U	E	T	J	W
X	E	H	J	S	A	R	P	M	V	W	T	H	U	F
H	N	U	W	K	P	Z	C	S	B	I	C	A	S	A
O	O	S	S	A	P	R	B	A	N	W	H	N	T	T
P	M	Z	U	F	Y	T	B	G	N	H	R	K	T	H
I	W	W	U	A	B	Y	M	E	O	T	I	S	O	E
S	O	V	P	V	I	A	H	T	I	B	S	G	C	R
S	R	F	Q	O	R	Y	D	W	T	G	T	I	H	S
O	R	M	Z	R	T	L	K	E	O	G	M	V	A	D
G	O	O	I	Z	H	E	S	L	M	C	A	I	T	A
L	B	E	D	L	D	N	S	L	O	E	S	N	G	Y
B	D	B	S	U	A	O	D	S	R	H	A	G	V	S
W	U	K	V	D	Y	L	Z	Z	P	A	Z	J	M	L

NAME: _____

TELEPHONE NO.: _____

Please return all entries by April 17, 2004

Word Search Drawing Winners from the December 2003 Edition

These names were randomly drawn from the returned entries.

- Brian & Karen Seger
- Heath & Jamie Zellers
- Derek & Karen Scherzer
- Sylvan Fetter
- Harry E. Claise

Each winner received a 30 Minute PSC Long Distance Calling Card.



Reasons to Call

- | | | |
|--------------|----------------|-----------------|
| ask a favor | borrow money | Christmas |
| Father's day | get well | getting married |
| gossip | happy birthday | just to chat |
| lonely | missing you | Mother's day |
| new baby | promotion | Thanksgiving |

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